

MEET MONICA BING

NAME:

AGE:

GENDER:

LOCATION:

OCCUPATION:

MARITAL STATUS:

HOUSEHOLD:

INCOME:

MONICA BING FEMALE TUCSON, ARIZONA BRANCH MANAGER AT CAPITAL ONE MARRIED TWO CHILDREN \$80,000



HOW WE MET OUR PERSONA

Hectic schedules

Sustainable Lifestyle

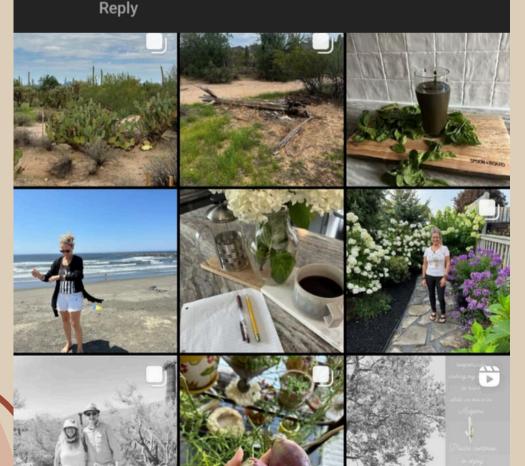
Comments





kimberly_ann_harper_ 25w

Can't wait to get back out there; so we can visit you on the weekends.
Just got a 3 pack! Michael is so happy.



Adventure and active

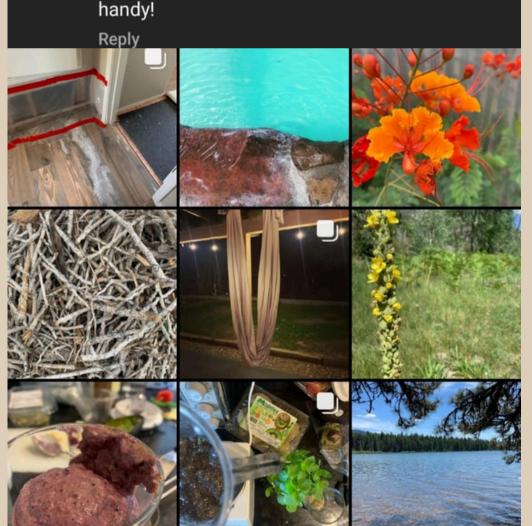
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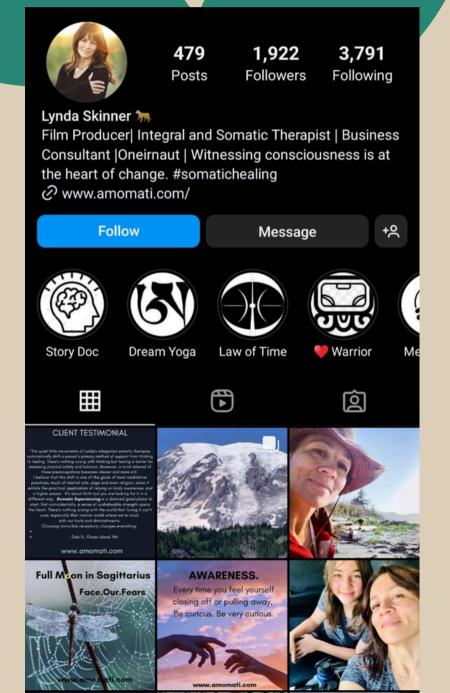
Environment



hollie.warnick 17w

Delicious and perfect for summer activities! I keep some in the car for when my kids need snacks or I forget food out on errands. So delightful to have these handy!









All About Monica!



PSYCHOGRAPHICS

- Health-conscious, active, and environmentally aware.
- Eats Gluten-free and vegan food that is easily digestible.
- Values local and sustainable products.
- Enjoys outdoor activities, adventure, yoga, and cooking with her friends and family.
- Works for long hours, travel occasionally for work, and has family to take care of.

GOALS & MOTIVATIONS

- To maintain work-life balance.
- One of her kids suffers from Gastroparesis, making it difficult for him to digest food; Monica looks for easy-to-digest and tasty snacks.
- She is influenced by her friends who attend workshops on cooking and health-related seminars in order to maintain a healthy lifestyle.

SHOPPING BEHAVIOUR

- Prefers to shop from local and organic markets like Sprouts, Whole Foods and Farmers Markets.
- Her decision making process is influenced by time constraints, convenience and accessibility and family responsibility.

PERSONALITY

- Active on social media sites such as Instagram, Twitter, LinkedIn and YouTube
- She likes to look up recipes online and make homemade snacks.
- Part of wellness and local communities.
- Attends webinars and workshops.
- Follows blogs and podcasts.







COMPETITORS









PROBLEMS

INTERNAL

EXTERNAL

PHILOSOPHICAL

People want to eat healthier while still eating tasty food.

People want an on the go snack People want to eat
environmentally
friendly and healthy
food: keto, vegan and
gluten-free.



36% of people in the U.S. people consume granola

50% of people actively eat healthy

70% of people wish that they ate healthier

38% of people wish to become gluten-free (ages 25-34)

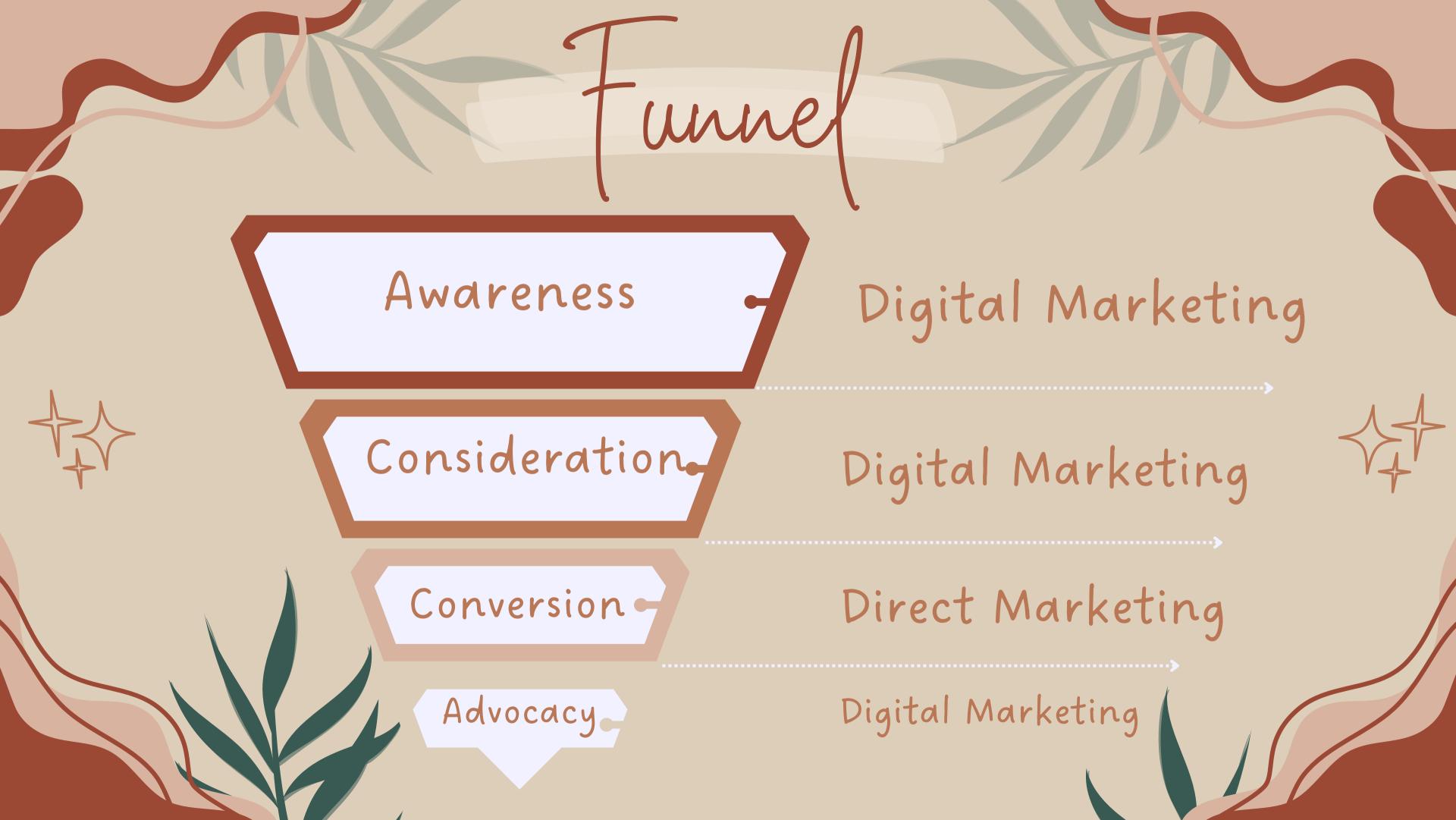
1/3 of people want to eat more vegan food

REFERENCES

- https://www.bonappetit.com/story/editors-best-granola-brands
- https://www.mintel.com/press-centre/43-of-us-cereal-consumers-eat-cereal-as-a-snack-at-home/#:~:text=Today%2C%20many%20cereal%20consumers%20say,of%20how%20nutritious%20it%20is.
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- https://www.statista.com/chart/16796/us-interest-in-healthy-
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- <a href="https://civicscience.com/interest-in-gluten-free-foods-is-hot-among-gen-z-consumers-and-qsr-diners/#:~:text=Gluten%2DFree%20Interest%20Largely%20Depends%20on%20Age&text=According%20to%20survey%20results%2C%2038,want%20to%20do%20the%20same.
- https://worldanimalfoundation.org/advocate/how-many-vegans-are-in-the-us/#:~:text=According%20to%20Stats%20of%202022,who%20want%20to%20try%20veganism.









Justification Awareness

"82% of customers shop from brands that share their values"

"81% of consumers go online to find information and answer any questions about the product or service before heading out to the store to make a purchase"

* "Close to 7 in 10 (69%) of consumers say being a part of a community makes them more likely to purchase the brand more often."

AWARENESS



Channels

- SEO (Keyword Research and Competitor analysis)
- Collaborations in community driven events.



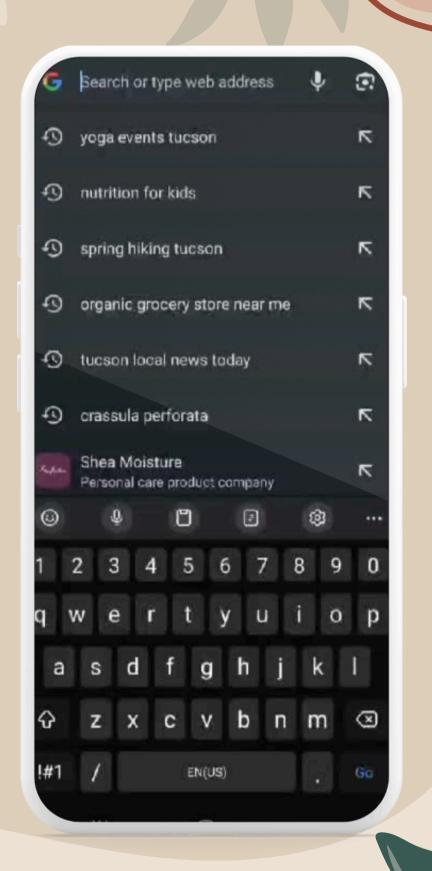
SMART GOAL

• Increase brand awareness for Better Than Provisions by 25% among health-conscious consumers in the target market.



KP

- Website Traffic
- Website ranking
- Bounce Rate



Justification

Consideration



Reels Ads are Most Effective for Targeting Users Aged 18-34.

"One of the fastest-growing sectors of the food industry is snacks. A rise in <u>gluten-free and vegan</u>

<u>snacks</u> ensures that there's something on the shelves for everyone."

CONDSIDERATION



- Instagram
 - · Reels-food recipes, behind the scenes, origin story, benefits, UGC

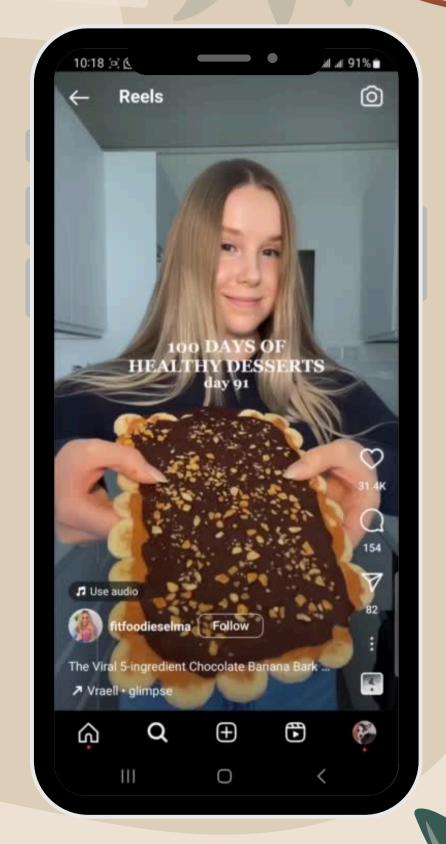


SMART GOAL

• Increase the purchase behavior of Better Than by 20% in the target market within the next six months.



- Impressions
- Engagement (likes, shares, comments)
- · Follower count





CONVERSION



♦ Channels

· Promotions (Personal Selling, Display and QR code)



SMART GOAL

• Increase the purchase rate of Better Than by 10% within the next six months from existing customers.



- · Shopping cart abandonment rate
- Repeat purchase
- · Average order value









ADVOCACY



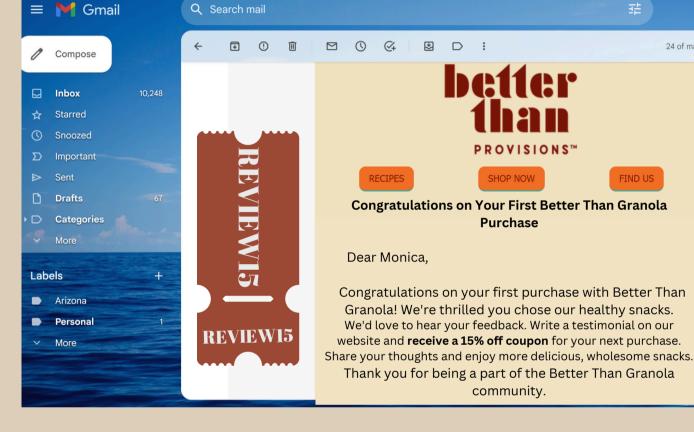
♦ Channels

• Testimonials And Reviews



SMART GOAL

· Increase brand advocacy for Better Than by 5% within the next six months; reviews and recommendations measure this.





- · Ratings and reviews
- Referrals
- · Social media mentions
- Advocacy posts UGC



Better Than Gran@la has been a game-changer for our family. The taste is exceptional, and my kid loves it as a snack. Its versatility shines in both recipes and as a standalone treat. Using it with nuts adds an unmatched crunch and richness. I appreciate the quality ingredients and the health-conscious approach. Better Than Granula is now a staple in our kitchen, making snacking and cooking a joy.

Monica

ADVOCACY



• Testimonials And Reviews



• Increase brand advocacy for Better
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reviews and recommendations measure
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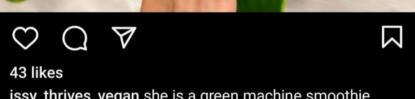


KPI

- Ratings and reviews
- Referrals
- · Social media mentions
- · Advocacy posts UGC







issy_thrives_vegan she is a green machine smoothie machine!!!

the other day, i had this + some pumpkin bread for brekkie so i was feeling a less sweet smoothie bowl, so i blended up HELLA frozen spinach with some silken tofu, vanilla protein & a few strawberries! i topped it with a sprinkle of @betterthanprovisions pumpkin spice granola:)



- https://www.tailorbrands.com/blog/word-of-mouth-marketing#:~:text=90%25%20of%20people%20are%20more,and%20a%20deeper%20customer%20experience
- https://www.webfx.com/blog/conversion-rate-optimization/cro-statistics/#:~:text=General%20CRO%20stats,To%20start%20this&text=79%25%20of%20generated%20leads%20don,challenges%20to%20generating%20ne w%20leads.
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- www.influencermarketinghub.com/instagram-reels-stats



Monica's planning crisis



Monica's list

Rachel

Phoebe

Dixie

Joey

Anika

Ruth

Ross

The kids

Gluten free

Vegetarian

Vegan

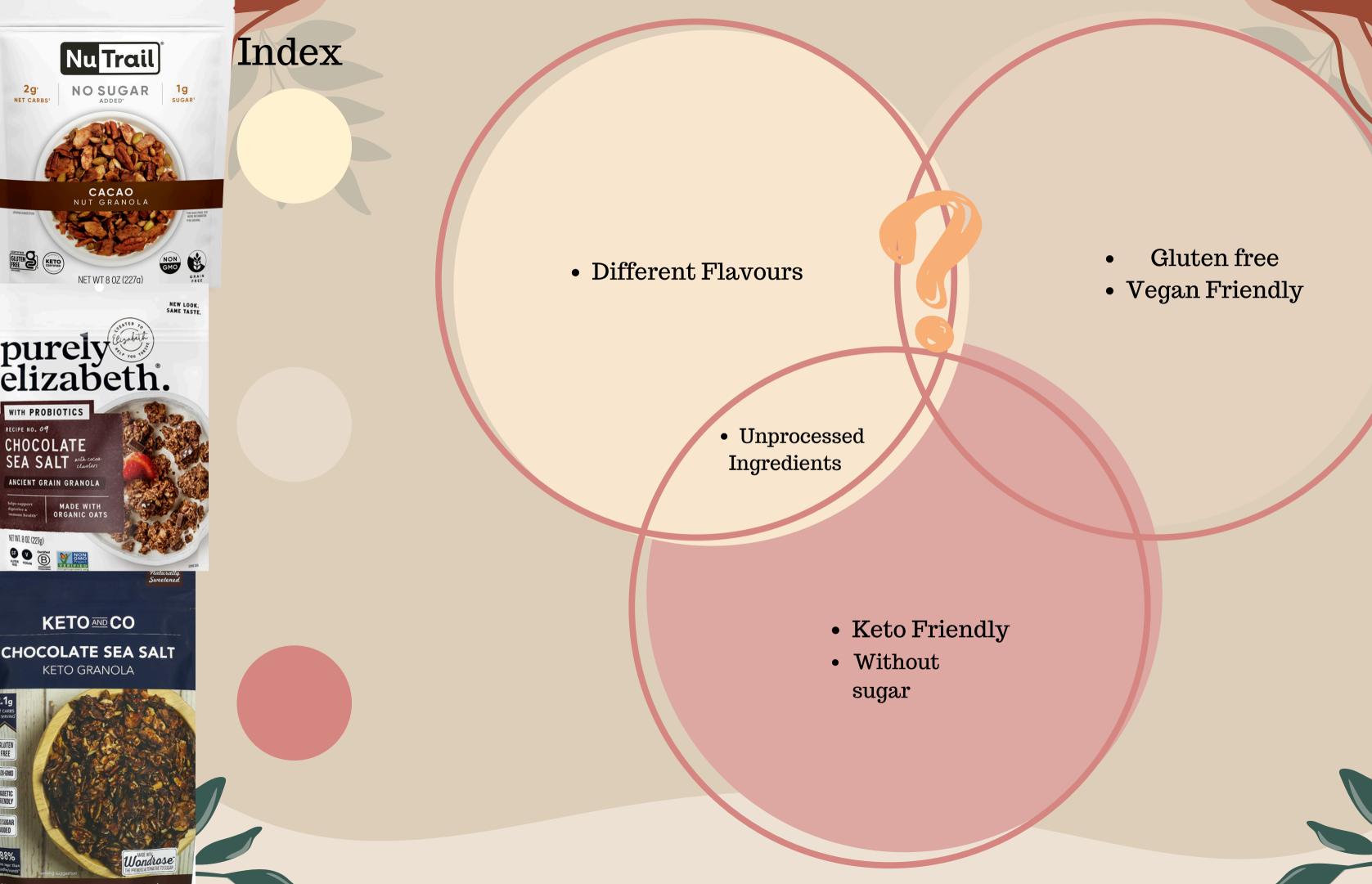
Just should be tasty

Vegetarian

no preferences

Sugar free diet

Varying preferences



CULTURAL ORTHODOXY

"Dietary restrictions make it difficult to make everyone feel included"

"Healthy isn't tasty or flavorful."

"Granola is just like a breakfast cereal"

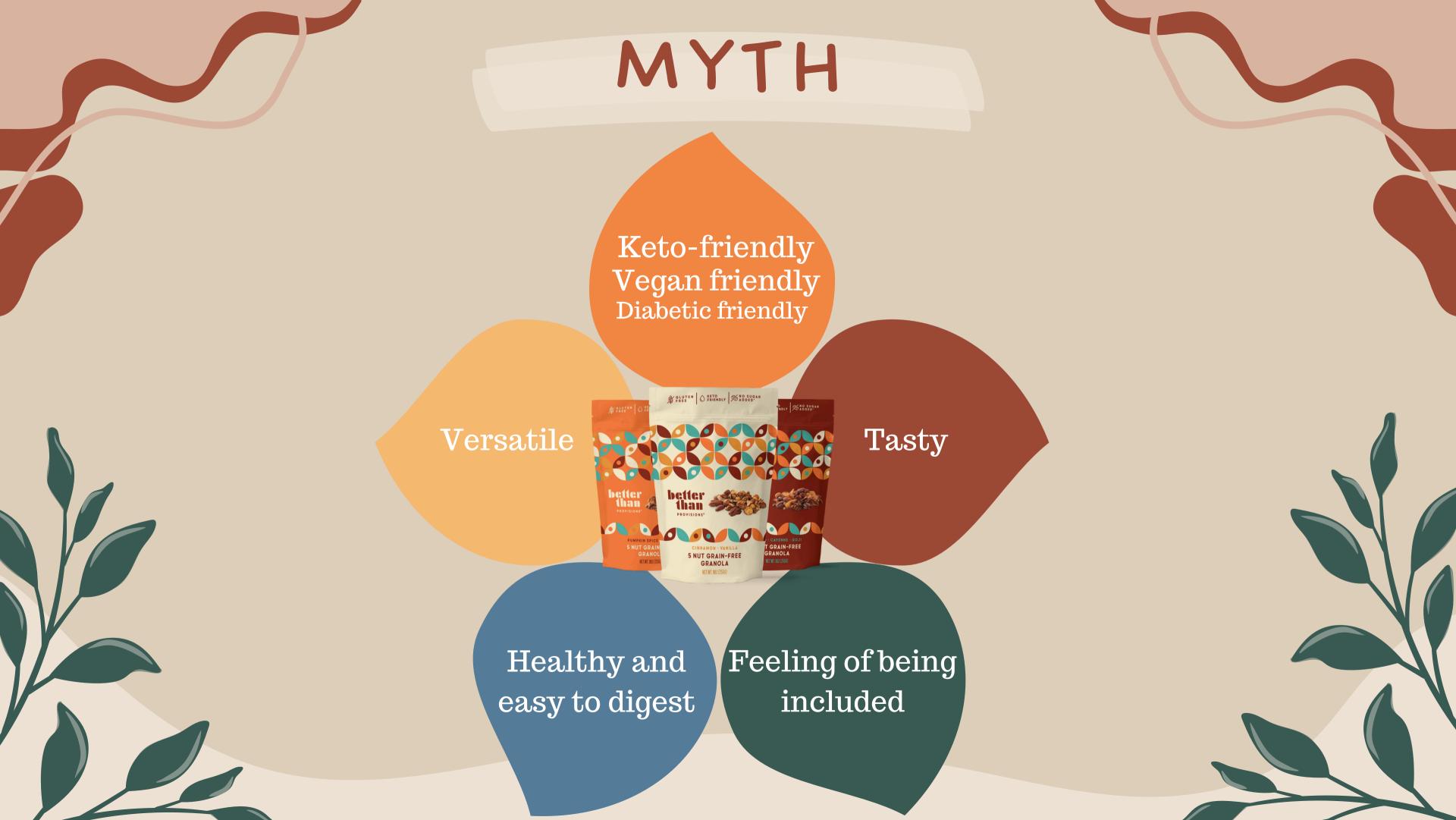












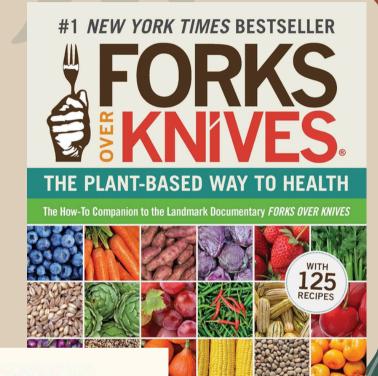
SOURCE MATERIALS: ENTERTAINMENT

Movies

• "Forks Over Knives" - emphasizes on how plant-based recipes can help eliminate or control diseases like cancer and diabetes.

Books

• "The Power of Self-Discipline" - tools to help you meet your consumption goals.



5-MINUTE EXERCISES TO BUILD SELF-CONTROL, GOOD HABITS, AND KEEP GOING WHEN YOU WANT TO GIVE UP

the power of self-discipline



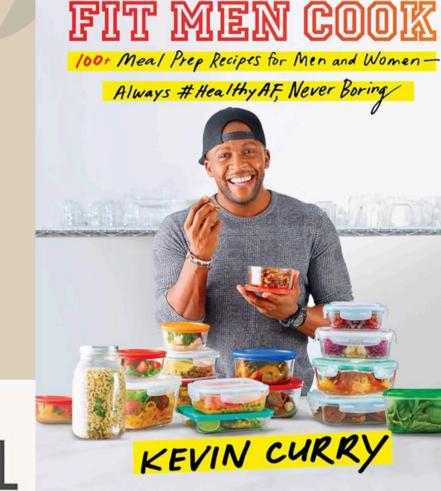


SOURCE MATERIALS: INFLUENCERS

Influencers

 Kelly Leveque has a podcast promoting simplifying healthy eating and posting healthy recipes.

Kevin Curry created Fit Men Cook
 to promote healthy eating habits
 directly to men.









SOURCE MATERIALS: LIFESTYLE

• Community-driven lifestylegoing on hikes with her friends and going to farmers and vegan markets in search of a fulfilling experience.



MOCKUP





"Nourishing Progress, Not Perfection"

Objective:

To resonate with prioritizing progress over perfection, acknowledging that the journey of self-improvement is enriched by embracing imperfections and finding fulfillment in the ongoing process

Story: Embracing Imperfection

-learning to accept and appreciate the flaws as integral parts of the growth journey.

Continuous Learning and Adaptation

highlighting the importance of learning, adapting to change, and evolving in the pursuit of self-improvement.

Community and Support

- emphasizing the significance of relationships and a supportive community



DISPLAY AD

OBJECTIVE: AWARENESS

• Introducing products to new customers at the beginning of the purchase funnel.

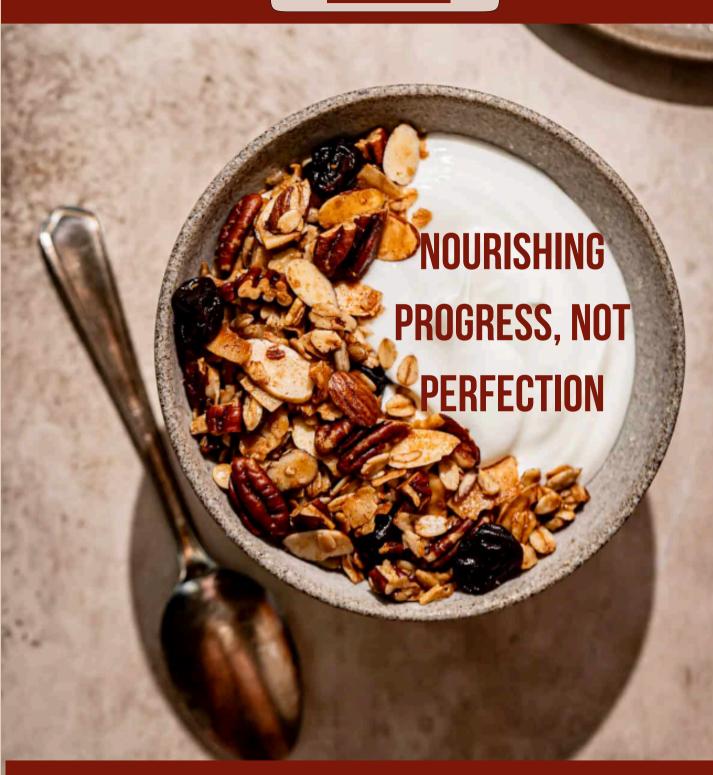
Clickable ads that attract customers to the
 Amazon Storefront and social media platform for
 encouraging reviews.

DISPLAY AD

- Simple:
 - Minimalistic
 - · Clear message
 - · Visually Appealing
- Concrete:
 - · High-quality images
 - · Incorporate benefits



SHOP NOW



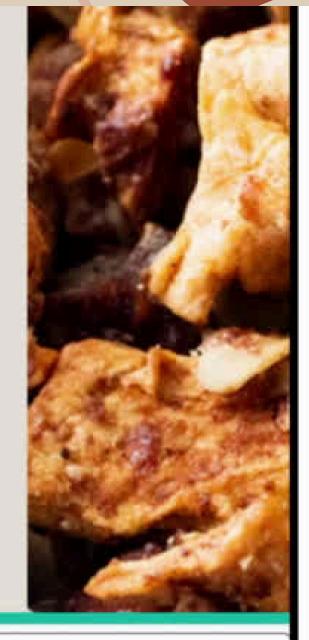
GRAIN FREE, GLUTEN FREE, VEGAN, KETO-FRIENDLY





PROVISIONS®

Mourishing progress, not perfection



* Follow

HOME

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RANOLA

IOLA RECIPE

S LEARN FAQS FAVORITES

POSTS

Q Search all from Better than Provisions

Use the code PROGRESS15 and get 15% on your first order!

FREE SHIPPING ON ORDERS OVER \$45

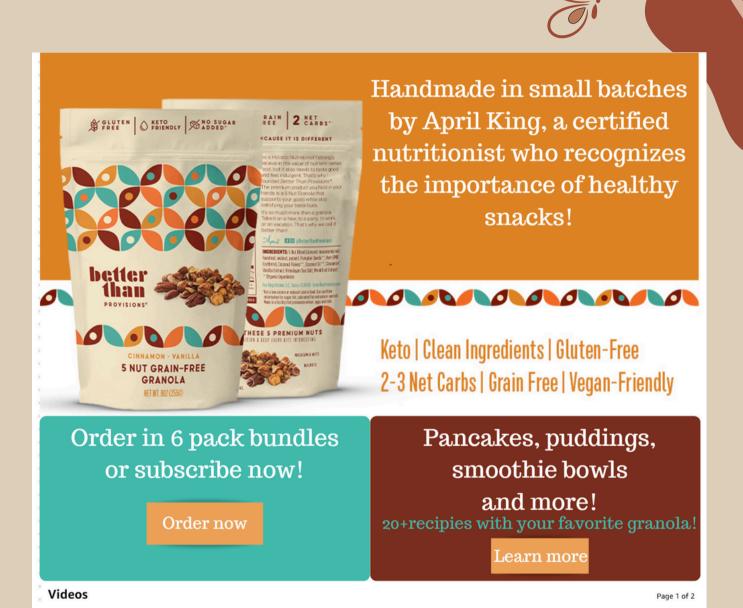
AMAZON STOREFRONT

Consideration & Conversion

OBJECTIVE: equating better than with celebrating progress and taking care of yourself.

STICKY:

• <u>Simple</u>(Brand colors, no jargons), <u>Concrete</u>("Handmade in small batches"), <u>Credible</u> (certified nutritionist)



better

AMAZON STOREFRONT









AMAZON STOREFRONT

OBJECTIVE:

Equating product with progress, Aligning with their wants of being a little bit better today.

STICKY:

Simple: Voiceover and one character' journey.

Unexpected: keeps you engaged with the question,

"What is better than?"

Story: Overcoming yourself is the first step to progress.

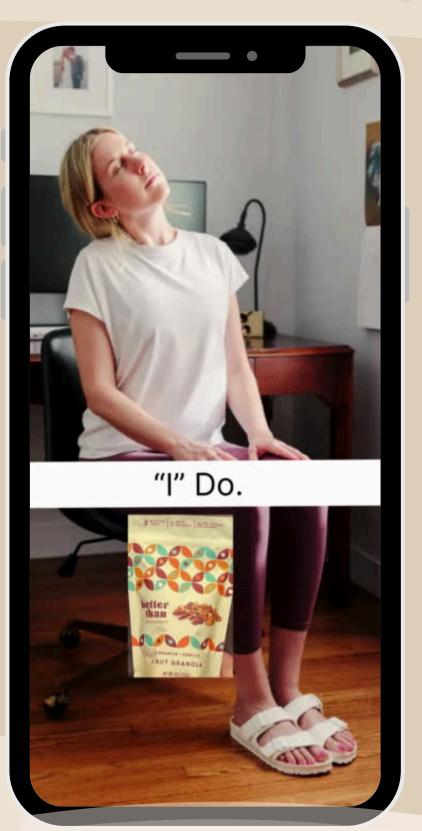
Emotional: Relevant storyline, a connect is created.

INFLUENCER MARKETING

-Integrated Influencer Marketing



Wellness



Professionals



Lifestyle

Type of Influencers

AFFILIATE MARKETING

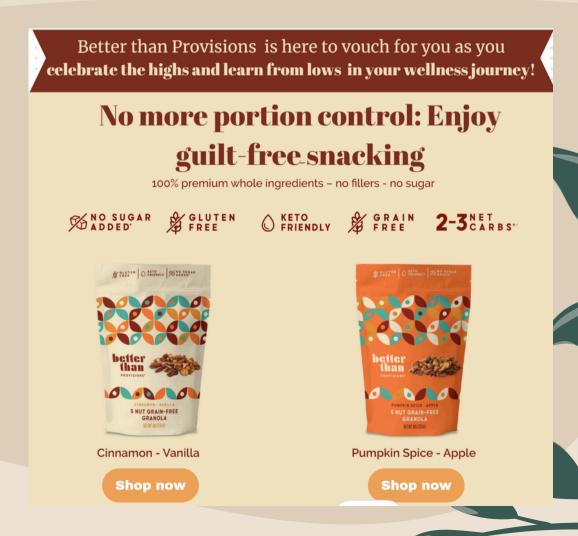
Swipe up! For my coupon code to receive 10% discount on the order.

Offer Last till 12/3



Incorporating this into my diet feels like a small victory with significant positive impact.

Directs To The Amazon Storefront





OBJECTIVE- Conversion and Advocacy

To highlight daily activities and how it can be nourished by using better than.

STICKY - Story Telling, Credibility and simple

REFERRALS

10% CashBack on each referral



